The Hive is a landmark building, run in partnership between Worcestershire County Council and the University of Worcester.

The Hive hosts not only an integrated public and University library service but also Worcestershire’s archive and archaeology service and the Worcestershire Hub, a one stop shop for enquiries on all County and District Council services. Featuring one of the best children’s libraries in the country (including an innovative outdoor ‘Story Island’) and The Hive Café, run by Peartree Catering, that prides itself on using locally sourced ingredients, The Hive is sure to attract locals and visitors alike. Set in beautifully landscaped grounds, The Hive has been designed to provide you with an inspirational learning environment as well as a comfortable place to just ‘be’.

**Opening hours**
The Hive is open from 8.30am-10pm every day, Monday-Sunday inclusive, and closed only on Bank Holidays. The Worcestershire Hub is open from 9am-5pm Mondays to Fridays and closed Bank Holidays and weekends.

**Accessibility**
The Hive Customer Services staff can help with information on the building, collections, facilities and services. They can be easily identified by their black tops and The Hive badges. The Hive is fully accessible to wheelchair users, mobility scooters and pushchairs on Level 1 with ramp access to all areas, and there is lift access to all floors.

**Facilities**
We have the following facilities on offer to everyone in the building:
- Information points
- Printing and copying facilities
- 250 computers available for booking
- Free wireless and laptop points throughout
- A personal care suite
- Self-service pay machines
- 8 bookable meeting rooms of varying sizes, including AV equipment and hearing loops
- Café
- Vending machines

The Hive sits within a lovely landscaped environment, with terraces and gardens. There are also two balconies in the building and the unique ‘Story Island’, an outdoor space for children which is accessed through the children’s library.

**Finding your space**
With 5 floors, and a range of different types of spaces to choose from, there’s somewhere to suit everyone, from families with children to students and researchers. The furniture, shelving and layouts have all been designed to provide the best possible environment for learning and leisure.

**What is in The Hive and where can I find it?**

**Level 0 – Shared study**
The lower ground floor is a social space, with group study areas, gaming stations, comfortable chairs and vending machines. You’ll also find the DVD and graphic novel collections here. The secure archives are also housed on Level 0 and on occasion, special tours can be arranged for visitors.

**Level 1 – Discover**
The ground floor consists of a large and colourful children’s library, with access to ‘Story Island’, the café, exhibition spaces and The Studio theatre as well as The Worcestershire Hub and a large selection of quick choice books for those in a hurry.

**Level 2 – Explore the Past**
This floor is home to the archive and archaeology service where you can explore the history of Worcestershire, including places and families, using original photos, maps, documents, archaeological evidence and digital resources. There are also meeting rooms and a Business Centre that includes a suite of three rooms, an informal networking space and 24-hour newsfeed.

**Level 3 – Read, learn, imagine**
There will be something for everyone in the main integrated public and University library on this level with its wide-ranging fiction, academic and general non-fiction collection. It also has quiet study spaces and formal/informal reading places. Comfortable chairs and sofas provide a space to read and relax and take in the views over the city. An outdoor seating area is available.

**Level 4 – Research, quiet study**
The fourth floor is for silent study and is equipped with desks, chairs and window seating for peaceful reading and research without interruption.

**Is there a café?**
The Hive has its own café available throughout The Hive opening hours. The menu is created using ingredients from local, free-range and sustainable sources. It serves salads, snacks, soups, and sandwiches as well as a great selection of cakes and hot drinks at affordable prices. The café can also provide catering for events.

**Can I take my hot or cold drink to a desk or seat?**
Yes, please ensure your drink has a lid and proper care is taken. However, this is not permitted in the original documents area on Level 2, or on Level 4, the silent study area.

**Can I use my mobile phone?**
You can use your mobile phone throughout the building. However, in the original documents area on Level 2 and on Levels 3 and 4 please put your phone on silent or vibrate only to ensure that those who wish to read and study in a quiet environment can do so. You may not take calls on Level 4.
For further information please refer to our website www.thehiveworcester.org or contact us on admin@thehiveworcester.org or call on 01905 822866